

## MP Meeting Guide - Right to Repair

The following outline is a suggested approach for a meeting with your MP. Be prepared to adapt, if necessary.

- Open your meeting(s) by thanking the MP for having taken the time from his/her busy schedule to meet with you and discuss this important issue.
- Introduce yourself:
  - o Where you live
  - Your profession & how long you've worked there
  - Give an overview of the sector and the kinds of people you work with within the community
- Say a few words about the purpose and aim of your meeting:
  - Canada's automotive aftermarket industry is an important part of our community and across Canada.
  - Vehicles on Canada's roads are increasingly becoming like computers on wheels. Nearly all new vehicles are connected to the Internet.
  - For Canadian consumers and independent service and repair shops like mine, the
    increased reliance on vehicle data has made it harder to make sure some vehicles are
    operating as efficiently as possible. We expect that problem to grow significantly over
    the years ahead.
  - Manufacturers should be required to provide access to this data to ensure consumers can choose where they get their vehicle repaired.
  - Enacting legislation that preserves the Right to Repair should be a priority in this mandate. Doing so will be beneficial for competition in the repair and service market, keeping costs lower and preserving consumer choice for Canadians, and maintaining access to repairs. It will also ensure better environmental outcomes from transportation over the years ahead.
- Refer to suggested **talking points** to help guide the discussion.
- Be prepared to answer the question of how you/your business have been impacted by COVID-19.
- Feel free to share a (very short) personal anecdote. MPs can be very receptive to pieces of information that have a personal touch and in which you may have been directly involved.

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- Pay attention to the time you have been allotted. They will appreciate your understanding that he/she has many commitments that must be kept.
- Your Key Ask in Every Meeting: Please ask your MP if he/she would be willing to write a letter to the Hon. François-Philippe Champagne, Minister of Innovation, Science and Industry, in support of our ask. AIA Canada will provide a template for them to do so.
- At the end of the meeting, briefly summarize the key points discussed. Make sure to add that if he/she has any questions, to not hesitate to either personally contact you, or AIA Canada directly. <u>Feel free to provide them with a copy of our Right to Repair 1-pager</u> (download a copy here).
- You can mention that you will be providing an update on your meeting to AIA Canada.
- With their permission, take a photo for social media and please send a copy to AIA Canada.

Sample Tweet: Thank you to <tag your local MP> for meeting with me today to discuss the urgent need for #RightToRepair legislation. Consumers deserve the right to choose where they get their car repaired.

## After the Meeting:

- Please <u>complete this form</u>. It is very important to receive this information for tracking and follow-up purposes.
- At any time, feel free to contact Alana Baker, AIA Canada's Senior Director of Government Relations, if you have questions or concerns, or to report good news. If the MP asked for additional information, please follow up with AIA Canada.

## **Contact Details**

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